

Australian Public Service Employee Census 2023 8 May – 9 June



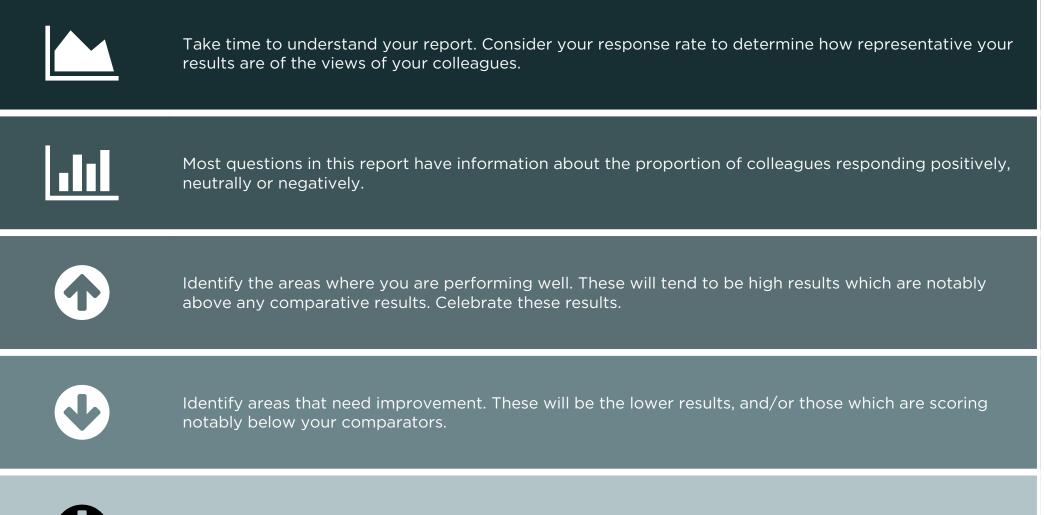
#### Highlights Report FSANZ



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RESPONSES:
108 of 119
RESPONSE RATE:
91%

#### **EXPLORING YOUR RESULTS**



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.



### **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**

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#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, INSPIRED AND ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

7	YOUR EMPLOYEE ENGAGEMENT INDEX SCORE	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
	Overall, I am satisfied with my job	71	12 17	71%	-4 -11 <b>⊙</b>	-2	-1	-1
	I am proud to work in my agency	82	10 8	82%	-4	+60	+2	+6 🛇
SAY	I would recommend my agency as a good place to work	71	17 12	<b>71</b> %	-11 🕑	+3	-2	+70
	I believe strongly in the purpose and objectives of my agency	95		95%	+3	+11 🖸	+6 🖸	+9 🔂
STAY	I feel a strong personal attachment to my agency	68	24 9	68%	-4	+70	+4	+7 🖸
212	I feel committed to my agency's goals	89	8	89%	-2	+6 🖸	+2	+6 🛇
	I suggest ideas to improve our way of doing things	84	13	84%	-7 🕑	-2	-3	-4
STRIVE	I am happy to go the 'extra mile' at work when required	88	7	88%	-8 🔮	-2	-3	-2
STR	I work beyond what is required in my job to help my agency achieve its objectives	73	17 10	<b>73</b> %	-9 😍	-8 🔮	-8 🔮	-8 🛛
	My agency really inspires me to do my best work every day	50	34 16	50%	-18 🔮	-7 🔮	-11 🕑	-5 🔮

KEY 🕢

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



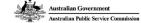


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## **LEADERSHIP - IMMEDIATE SUPERVISOR**

A YOUR VARIANCE VARIANCE VARIANCE % VARIANCE FROM FROM SMALL IMMEDIATE FROM APS **RESPONSE SCALE** POSITIVE **FROM 2022** REGULATORY SIZED **OVERALL** SUPERVISOR AGENCIES AGENCIES INDEX SCORE -2 -1 -1 +1 IMMEDIATE **SUPERVISOR** My supervisor engages with staff on how to respond 76% 76 16 8 -2 0 -4 -4 to future challenges My supervisor can deliver difficult advice whilst 82 11 82% +70 +60 +4+2 maintaining relationships Supervisor THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW My supervisor invites a range of views, including 84 88 84% +50 +60 +3Ο those different to their own **EMPLOYEES VIEW** THE LEADERSHIP Immediate **BEHAVIOURS OF** My supervisor encourages my team to regularly 79% 79 14 -2 -3 +2 +3 THEIR IMMEDIATE review and improve our work SUPERVISOR IN LINE WITH THE APS LEADERSHIP 75 15 10 75% -1 -2 +1 +4 My supervisor is invested in my development CAPABII ITY FRAMEWORK. My supervisor ensures that my workgroup delivers 87% 87 11 +2 +1 0 -1 on what we are responsible for Other similar questions My supervisor provides me with helpful feedback to 17 75% 75 8 +60 -3 -4 +1 improve my performance 75% 21 +2 75 0 -2 +4My immediate supervisor encourages me Positive Neutral Negative AT LEAST 5 PERCENTAGE POINTS GREATER AT LEAST 5 PERCENTAGE POINTS LESS THAN  $\mathbf{O}$ O **KEY** THAN COMPARATOR COMPARATOR

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#### **LEADERSHIP - SES MANAGER**

SES MANAGER

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THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

•	YOUR SES MANAGER LEADERSHIP INDEX SCORE	RESPONS	E SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL +1	VARIANCE FROM REGULATORY AGENCIES +1	VARIANCE FROM SMALL SIZED AGENCIES +3
					-3		''	13
	My SES manager clearly articulates the direction and priorities for our area	65	22 13	<b>65</b> %	-10 🕑	-3	-4	+1
	My SES manager presents convincing arguments and persuades others towards an outcome	69	21 10	69%	-3	+7 🔂	+4	+7 🔂
SES Manager	My SES manager promotes cooperation within and between agencies	73	23	<b>73</b> %	-4	+7 🖸	+50	+9 🕢
SES M	My SES manager encourages innovation and creativity	72	22	<b>72</b> %	-6 🕑	+80	+50	+10 🖸
	My SES manager creates an environment that enables us to deliver our best	58	26 16	<b>58</b> %	-12 🔮	-5 🕑	-7 <b>O</b>	-1
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	85	12	85%	+2	+12 🕥	+80	+14 🖸
	Other similar questions							
	In my agency, the SES work as a team	41	32 26	<b>41</b> %	-24 🔮	-12 🔮	-11 🕑	-7 🔮
	In my agency, the SES clearly articulate the direction and priorities for our agency	48	26 27	<b>48</b> %	-22 🔮	-15 🕑	-17	-6 🛛
	In my agency, communication between SES and other employees is effective	43	24 33	<b>43</b> %	-23 🔮	-10 🕑	-11 🕑	-2
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	71	19 10	<b>71</b> %	-	+6 🛇	+4	+10 🖸
KEY	• AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PER COMPARATOR	CENTAGE POINTS LESS	THAN		Positive Neu	utral Negative	

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## **COMMUNICATION AND CHANGE**

Australian Government

Australian Public Service Commission

0		YOUR COMMUNICATION 666	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
		SCORE			-3	-2	-2	+1
COMMUNICATION	tion	My supervisor communicates effectively	79 14	<b>79</b> %	+1	-1	-2	+2
THE COMMUNICATION SCORE MEASURES COMMUNICATION	Communication	My SES manager communicates effectively	68 18 13	68%	-4	0	-2	+4
AT THE INDIVIDUAL, GROUP AND AGENCY LEVEL.	Con	Internal communication within my agency is effective	54 23 24	<b>54</b> %	-9 🕑	-3	-5 🕑	+6 🔂
CHANGE		Other similar questions						
EFFECTIVE		When changes occur, the impacts are communicated well within my workgroup	69 <mark>12</mark> 19	69%	-3	+1	-1	+2
COMMUNICATION IS AN IMPORTANT PART OF ANY	Change	Staff are consulted about change at work	42 38 20	<b>42</b> %	-18 🕑	-7 <b>O</b>	-8	-2
CHANGE PROCESS. NOTE THESE QUESTIONS DO NOT CONTRIBUTE TO THE ABOVE INDEX SCORE.		Change is managed well in my agency	30 31 39	30%	-20 🔮	-13 🛛	-15 🕑	-4

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#### WORKPLACE CONDITIONS

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	82	11	82%	-3	+4	+1	+2
I have a choice in deciding how I do my work	74	21	<b>74</b> %	-4	+90	+3	+2
Where appropriate, I am able to take part in decisions that affect my job	64	16 20	<b>64</b> %	-17 👁	-5 🕑	-8 🔮	-5 🛛
I am clear what my duties and responsibilities are	88	10	88%	-2	+8	+7 🗘	+10 🔂
I am satisfied with the recognition I receive for doing a good job	62	15 23	<b>62</b> %	-9 🕑	-4	-8 🔮	-4
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	58	11 31	58%	-14 🕑	+70	+5 🗘	+6 🔂
l am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	72	11 17	<b>72</b> %	-15 🕑	-2	-9 🔮	-7 🔮
I am satisfied with the stability and security of my job	78	11 11	<b>78</b> %	-7 🕑	-4	-5 🔮	+3
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	70	16 14	70%	-12 🕑	-8 🛛	-15 🕑	-11 👁





#### WORKPLACE CONDITIONS

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	51	35 14	<b>51</b> %	+4	-11 🕑	-9 🕑	-2
I understand how my role contributes to achieving an outcome for the Australian public	90		90%	-7 🕑	-2	-3	-1
I believe strongly in the purpose and objectives of the APS	83	15	83%	-4	-1	-3	+2

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES	
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#### What best describes your current workload?

Well above capacity - too much work	<b>32</b> %	+11 🖸	+8	+7 🖸	+6 🔂
Slightly above capacity – lots of work to do	43%	-10 🔮	+3	+2	+4
At capacity - about the right amount of work to do	21%	-1	-9 🕑	-7 🕑	-5 🕑
Slightly below capacity - available for more work	<b>3</b> %	-1	-3	-2	-3
Well below capacity – not enough work	1%	+1	0	0	-1





# **INCLUSION AND FLEXIBLE WORKING**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	81 8 11	81%	-3	+1	+1	+6 🔂
My supervisor actively ensures that everyone can be included in workplace activities	83 12	83%	-1	0	-2	+1
I receive the respect I deserve from my colleagues at work	80 10 9	80%	0	-1	-3	+1

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Do you currently access any of the following flexible working arrangements? [Multiple Response]						

Part time	<b>22</b> %	+4	+8 🗘	+80	+70
Flexible hours of work	23%	-3	-5 😍	-8 😍	-8 👁
Compressed work week	0%	0	-3	-6 🔮	-5 🔮
Job sharing	1%	+1	+1	0	0
Working away from the office/working from home	81%	+1	+24 🖸	+5 🖸	+15 🔂
None of the above	<b>12</b> %	+1	-13 🔮	0	-6 😍
KEY AT LEAST 5 PERCENTAGE POINTS GREATER THAN OF AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR		Pc	ositive Neutral Neg	ative	

#### **ENABLING INNOVATION**

0	Ŷ	YOUR ENABLING INNOVATION INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL -2	variance FROM REGULATORY AGENCIES -2	VARIANCE FROM SMALL SIZED AGENCIES -1
ENABLING INNOVATION		I believe that one of my responsibilities is to continually look for new ways to improve the way we work	76 18	<b>76</b> %	+1	-4	-5 🕑	-4
THE INNOVATION	innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	71 24	<b>71</b> %	+3	-1	-3	-1
SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE		People are recognised for coming up with new and innovative ways of working	60 30 10	60%	-2	+2	-1	+8 🕥
TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS	Enabling	My agency inspires me to come up with new or better ways of doing things	45 32 23	<b>45</b> %	-8 🛛	-5 🕑	-7 👁	-4
A CULTURE WHICH ENABLES THEM TO BE SO.		My agency recognises and supports the notion that failure is a part of innovation	29 39 32	29%	-13 🕑	-10 😍	-10 🕑	-5 🕑

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### WELLBEING POLICIES AND SUPPORT

3	Ŧ	YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE	RESPON	ISE SCAL	E	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
VELLBEING	ort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	44	37	19	<b>44</b> %	-17 🕑	-19 🕑	-22 🔮	-19 🕐
HE WELLBEING	and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	47	33	20	<b>47</b> %	-10 🕑	-15 🕑	-19 🕑	-16 🕑
CORE PROVIDES A EASURE OF THE RACTICAL AND JLTURAL	policies a	My agency does a good job of promoting health and wellbeing	44	31	25	<b>44</b> %	-22 🕑	-19 🕑	-21 🕑	-17 🕑
MENTS THAT OW FOR A TAINABLE AND	Wellbeing p	I think my agency cares about my health and wellbeing	57	23	21	57%	-15 🕑	-4	-10 🕑	-8 🕑
THY WORKING RONMENT.	Wel	I believe my immediate supervisor cares about my health and wellbeing	S	)1	8	91%	+5 🖸	+5 🖸	+3	+5 🖸

KEY 🕢

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR Positive Neutral Negative



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#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		<b>5</b> %	+1	0	0	0
Often		<b>31</b> %	-2	+5 🖸	+6 🔂	+5 🖸
Sometimes		50%	+1	+1	0	+2
Rarely		<b>12</b> %	-1	-6 😍	-6 🔮	-8 😍
Never		2%	+2	0	0	0
To what extent is your work emotionally demanding?						
To a very large extent		8%	+3	+1	+1	+2
To a large extent		18%	-2	-3	-1	-1
Somewhat		<b>42</b> %	+90	+4	+5 🔂	+3
To a small extent		24%	-11 👁	0	-2	-1
To a very small extent		8%	+1	-2	-3	-2

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#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		20%	+15 🖸	+11 🖸	+11 🖸	+11 🖸
Agree		19%	-8 🔮	-5 😍	-4	-5 🔮
Neither agree nor disagree		33%	+3	+1	+3	+3
Disagree		<b>24</b> %	-7 🔮	-6 😍	-7 🔮	-6 🔮
Strongly disagree		5%	-3	-2	-3	-3
In general, would you say that your health is:						
Excellent		13%	-1	+3	+3	+2
Very good		36%	0	+2	0	+1
Good		34%	+1	-4	-3	-4
Fair		14%	+1	-1	0	0
Poor		3%	0	0	0	0
	1	● /0	<b>~</b>		0	<b>.</b>

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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#### PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
In the last month, please rate your workgroup's overall performance						
Excellent		31%	-5 👁	+4	+1	+4
Very good		58%	0	+3	+3	+4
Average		10%	+50	-5 🕑	-2	-5 🔮
Below average		1%	+1	-1	-1	-2
Well below average		0%	-1	-1	-1	-1
In the last month, please rate your agency's success in meeting its goals an objectives	d					
Excellent		8%	-14 🕑	-7 👁	-9 🕑	-5 🕑
Very good		<b>67</b> %	+6 🚱	+13 🖸	+10 🕥	+17 🖸
Average		<b>22</b> %	+80	-3	+1	-6 🔮
Below average		3%	+2	-1	0	-2
Well below average		0%	-2	-2	-2	-3

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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#### PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	84 9	84%	-3	+6 🖸	+4	+50
My workgroup has the tools and resources we need to perform well	43 <mark>13 44</mark>	<b>43</b> %	-13 🔮	-16 🔮	-13 🔮	-9 🔮
The people in my workgroup use time and resources efficiently	78 19	<b>78</b> %	-6 \mathbf	+2	0	+2
My workgroup can readily adapt to new priorities and tasks	88	88%	+8•	+50	+4	+6
The people in my workgroup cooperate to get the job done	94	94%	+1	+6 🖸	+4	+50

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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#### RETENTION

VARIANCE

VARIANCE

VARIANCE

-	
	Whic curre
EMPLOYEES WHO	l wa
INDICATED THAT THEY WANTED TO LEAVE THEIR CURRENT	l wa
POSITION AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS	l wa two
WERE ASKED WHAT THEIR PLANS WERE.	l wa thre

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	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	FROM REGULATORY AGENCIES	FROM SMALL SIZED AGENCIES
	Which of the following statements best reflects your current thoughts about wo current position?	rking in your				
	I want to leave my position as soon as possible	10%	+4	+1	+1	+1
IEY	I want to leave my position within the next 12 months	<b>24</b> %	+7 🚱	0	+1	+2
AS N IS	I want to stay working in my position for the next one to two years	33%	-12 🕑	-4	-9 😍	-5 😍
Г	I want to stay working in my position for at least the next three years	32%	+1	+4	+7 🔂	+3

What best describes your plans involved with leaving your current position?

I am planning to retire	14%	-6 🔮	+90	+11 🖸	+10 🖸
I am pursuing another position within my agency	14%	+10 🚱	-27 🔮	-18 🔮	-4
I am pursuing a position in another agency	42%	-6 🔮	+14 🖸	+80	-3
I am pursuing work outside the APS	17%	+13 🔂	+5 🛇	+2	+1
It is the end of my non-ongoing, casual or contracted employment	0%	-8 🔮	-3	-4	-5 🔮
Other	14%	-2	+1	+2	+1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR 0

• AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



#### RETENTION

0	RESPO	ONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
	What is the primary reason behind your desire to leave your cu responses):	rrent position? (5 highest					
EMPLOYEES WERE	I am expected to do more work than I reasonably can		23%	-	-	-	-
ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE	I can receive a higher salary elsewhere	Ĩ	15%	-	-	-	-
TO LEAVE AND COULD SELECT ONE RESPONSE FROM A	There are a lack of future career opportunities in my agency	1	15%	-	-	-	-
LIST OF ITEMS.	I want to try a different type of work or I'm seeking a career change	1	12%	-	-	-	-
ONLY THE FIVE REASONS FOR	Senior leadership is of a poor quality		8%	-	-	-	-
LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.							
	KEY	AT LEAST 5 PERCENTAGE POINTS OF THAN COMPARATOR	GREATER	(	AT LEAST 5 P COMPARATO	ERCENTAGE POINT R	IS LESS THAN

#### **UNACCEPTABLE BEHAVIOUR**

0	DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
EMPLOYEES WHO HAD	Yes		<b>13</b> %	-1	+3	+5 🗘	+3
PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS	No		<b>87</b> %	+1	-3	-5 🕑	-3
PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS. ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY	Did this discrimination occur in your current agency?						
	Yes		100%	+14 🖸	+8 🔂	+10 🖸	+9 🔂
	No		0%	-14 🕑	-8 🕑	-10 🕑	-9 🕑
DISCRIMINATION RESPONSE SCALE % FROM 2022   During the last 12 months and in the course of your employment, have you experienced discrimination on the basis of your background or a personal characteristic? 13% -1   PERCEIVED DISCRIMINATION IN 13% -1   PERCEIVED No 87% +1   Inte LAST 12 MONTHS No 87% +1   Inte LOURSE OF Did this discrimination occur in your current agency? Yes 100% +14 0   Select on R or More RESPONSES FROM A LIST OF ITEMS. No 0% -14 0   ONLY THE THREE TYPES OF Basis for the discrimination that you experienced (3 highest responses): 46% -   PROSONTION OF Gender 31% -							
	Age		<b>46</b> %	-	-	-	-
RESPONSES ARE PRESENTED HERE.	Gender		<b>31</b> %	-	-	-	-
BETWEEN AGENCIES, WORK UNITS AND	Caring responsibilities		<b>31</b> %	-	-	-	-
	КЕҮ		INTS GREATER	(	AT LEAST 5 I	PERCENTAGE POIN DR	TS LESS THAN

#### **UNACCEPTABLE BEHAVIOUR**

0	HARASSMENT AND R	ESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
	During the last 12 months, have you been subjected to ha workplace?	rassment or bullying in your current					
EMPLOYEES WHO	Yes		12%	+2	+2	+3	+1
PERCEIVED HARASSMENT OR BULLYING IN THE LAST	No		<b>79</b> %	-5 🕑	-5 🕑	-7 🔮	-4
12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR	Not sure		9%	+4	+3	+4	+3
BULLYING THEY EXPERIENCED. EMPLOYEES COULD	Types of harassment or bullying experienced (3 highest r	esponses):					
SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		<b>46</b> %	-	-	-	-
ONLY THE THREE	Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		<b>38</b> %	-	-	-	-
OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE	Deliberate exclusion from work-related activities		<b>38</b> %	-	-	-	-
PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND	Did you report the harassment or bullying?						
WITH RESULTS FOR THE APS OVERALL.	I reported the behaviour in accordance with my agency's policies and procedures		<b>23</b> %	+50	-12 🖸	-10 🕑	-12 🕑
	It was reported by someone else		0%	0	-8 🕑	-8 🕑	-5 👁
	I did not report the behaviour		77%	-5 🕑	+20 🖸	+18 🕢	+17 🖸
	KEY	AT LEAST 5 PERCENTAGE POIN THAN COMPARATOR	NTS GREATER		AT LEAST 5 I	PERCENTAGE POIN DR	TS LESS THAN



#### **UNACCEPTABLE BEHAVIOUR**

0	CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
	Excluding behaviour reported to you as part of your of witnessed another APS employee in your agency eng may be serious enough to be viewed as corruption?						
EMPLOYEES WHO	Yes		3%	-1	0	0	-2
INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT	No		94%	+3	+4	+2	+8 🔂
BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR.	Not sure		0%	-3	-4	-3	-5
EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A	Would prefer not to answer		3%	+1	+1	+1	0
LIST OF ITEMS.	Did you report the potentially corrupt behaviour?						
ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH	I reported the behaviour in accordance with my agency's The data for this question has been hidden for anonymity reasons.						
THE HIGHEST PROPORTION OF RESPONSES ARE	It was reported by someone else The data for this question has been hidden for anonymity reasons.						
PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES	I did not report the behaviour The data for this question has been hidden for anonymity reasons.						
AND WITH RESULTS FOR THE APS OVERALL.							
OVERALL.							
	KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	INTS GREATER	(	AT LEAST 5	PERCENTAGE POIN DR	TS LESS THAN

#### DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	33%
Woman or female	61%
Non-binary	1%
l use a different term	0%
Prefer not to say	5%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses	
Yes	2%	
No	98%	

Do you have an ongoing disability?	Responses
Yes	10%
No	90%

Do you have carer responsibilities?	Responses
Yes	56%
No	44%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	6%
No	94%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	62%
Australian Aboriginal and/or Torres Strait Islander	1%
New Zealander (excluding Maori)	15%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	2%
Anglo-European	12%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	4%
South-East Asian	6%
North-East Asian	2%
Southern and Central Asian	2%
North American	2%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	0%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	7%
No	82%
Not sure	10%



## **AGENCY POSITION**



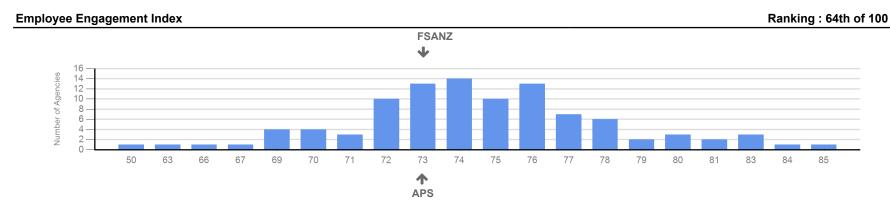
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# POSITION

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION, ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



#### Leadership – Immediate Supervisor Index

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Number

12

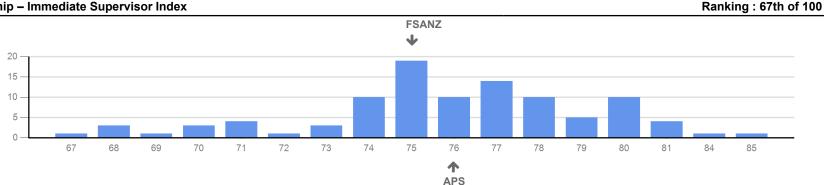
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#### Leadership – SES Manager Index Ranking: 51st of 100 **FSANZ** ᢣ 51 56 57 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81 84 88 89 1 APS

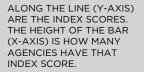


## **AGENCY POSITION**

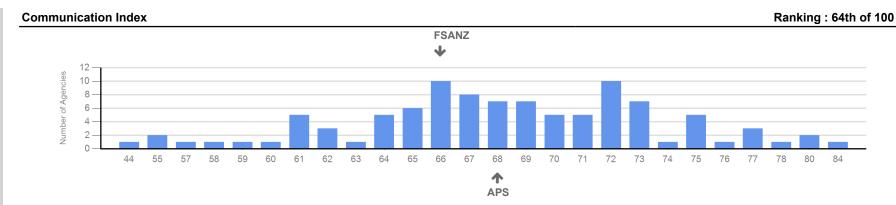
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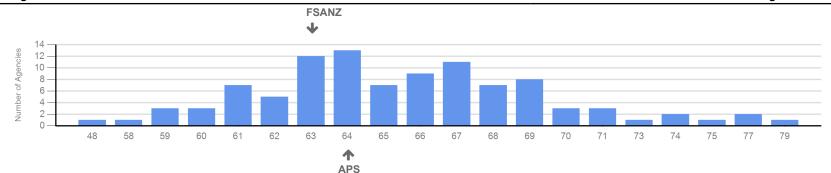
THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

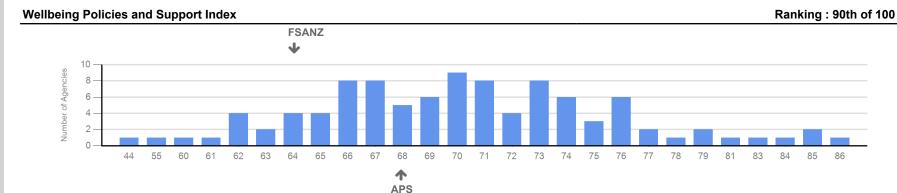


PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



#### Enabling Innovation Index





Ranking: 77th of 100



#### SUGGESTED QUESTIONS TO FOCUS ON

Australian Government

Australian Public Service Commission

0	AT LEAS GREATER	AT LEAST 5 PERCENTAGE POINTS R THAN COMPARATOR <b>OT</b> LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
WHAT TO FOCUS ON?	.1	People are recognised for coming up with new and innovative ways of working	<b>60</b> %	-2	+2	-1	+80
THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.	.2	I think my agency cares about my health and wellbeing	<b>57</b> %	-15 <b>⊙</b>	-4	-100	-80
THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.	.3	I feel I have the same opportunities as anyone else of my ability or experience	<b>58</b> %	-12 <b>0</b>	-7 <b>0</b>	-11 <b>0</b>	-60
SOME WILL BE AREAS TO IMPROVE UPON AND SOME	.4	My agency inspires me to come up with new or better ways of doing things	<b>45</b> %	-8 <b>0</b>	-5 <b>0</b>	-7 <b>0</b>	-4
WILL BE AREAS TO MAINTAIN. DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.	.5	I am satisfied with the recognition I receive for doing a good job	<b>62</b> %	-9 <b>0</b>	-4	-80	-4
	.6	Change is managed well in my agency	30%	-20 <b>0</b>	-13 <b>0</b>	-15 <b>0</b>	-4

2023 APS Employee Census

PAGE 24.

#### **FSANZ SPECIFIC QUESTIONS**

	RESPONSE SCALE	% VARIANCE POSITIVE FROM 2022
My supervisor gives me regular informal feedback on my contribution	62 33	<b>62</b> % -
I feel comfortable in 'speaking up' and talking to my supervisor about issues	81 14	<b>81</b> % -
I feel safe to discuss my health and wellbeing with my immediate supervisor	75 16 9	75% -
In general, I feel that my immediate supervisor values my input, perspective, and work experience	88 8	88% -
In the last 12 months, did your immediate supervisor discuss your career aspirations or job satisfaction with you?	39 43 18	<b>39</b> % -
I feel comfortable giving opinions and feedback to managers	58 30 12	58% -
Engagement and collaboration across sections and branches is effective	38 48 14	38% -
I am encouraged to use my initiative and judgement in the workplace	73 20 8	73% -
I believe job opportunities available at FSANZ support my career aspirations	30 31 39	30% -
FSANZ internal communication channels (intranet, emails, videos, etc.) gives me the information I need to do my job and stay engaged and connected	75 16 9	75% -





#### **FSANZ SPECIFIC QUESTIONS**



KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



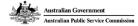
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#### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?

0	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS
USE THIS	FOR ACTION	TIMESCALES	OWNER	REGUIRED	MEASURE
PAGE TO	1				
START YOUR					
LOCAL					
ACTION					
PLANS	2				
IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND					
AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.	3				
PRIORITISE 3 AREAS TO TAKE FORWARD					



#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

		STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
	NUMBER OF RESPONSES	151	166	176	96	24	613
	PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
	ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
	NUMBER OF POSITIVE	151 + 166 = 317					
	% POSITIVE	317 ÷ 613	5 = 52%				

#### ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

#### COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.



Strongly agree	Agree	Neither	Disagree	Strongly disagree					
	POSITIVE RESPONSE	Neutral response	Negative response						
	÷								
number of respondents who answered the question									
=									
	% POSITIVE								

FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).

